

# SUCCESS. OUR PASSION.

Free tea, coffee, fruits and sweets

Flexible working hours

30 days vacation



## IT Business Support (m/f/d)

#### Location: Zagreb

CONET Hrvatska d.o.o is our newly founded branch based in Zagreb. Our goal is to grow dynamically and to become known as one of the top employers in the IT sector in Croatia as well. We are part of the CONET Technologies Holding GmbH currently combining over 1.000 employees. We are known for our excellent work in the fields of consulting, development, cyber security, data intelligence and many more. We are looking for employees who want to get on board and become part of a group, where people matter.

#### Working @CONET

At CONET, appreciation means that commitment also pays off in special employer contributions

 Possible remote work

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Permanent employment

#### Your tasks

- Processing of user requests within the scope of 2nd level user support
- Processing of inquiries from the specialist department and from the market administrators
- User administration
- Creation of AdHoc reports for the specialist department
- Execution of SQL queries

"At CONET we aim at creating an inspiring work environment with a good work-life-health balance. Give your career plans a push and join us in working together on exciting projects!"

#### Your qualifications

- Incident and problem management according to ITIL
- SQL knowledge
- Basic client/server knowledge
- Logistics knowledge (aftersales) desirable
- Mainframe knowledge desirable
- Fluent in written and spoken German
- Communication skills

### Apply now

We are looking forward to receiving your application. Please include additional information: Your CV in english, acquired diplomas and certificates, available start date, desired position and salary expectations. If you have any questions, please contact us directly. Of course, you can also apply for other vacancies. We'll get back to you as soon as possible.



Andrea Čerina HR Manager

<u>career@conet.hr</u>
+385 99 3839 520
<u>www.conet.hr</u>



